



Workplace Behavior Problems: The Challenge of Substance Abusers

**A Supervisor Skills Training
9 am – 1 pm
Friday, Nov. 14, 2008**

**South Central Oregon Economic Development Agency
317 S. 7th St.
2nd Floor Post Office
Klamath Falls, OR 97601**

Join trainer Jerry Gjesvold to learn the simple, straightforward steps you can take to manage a difficult on-the-job situation and prevent a crisis. You'll learn:

- The business owner's responsibilities and legal liabilities
- The risks of ignoring employee substance abuse
- How to observe and document unusual behavior
- Active supervision and constructive intervention techniques
- How to take action to reduce risk.

The training includes video examples and exercises to learn effective intervention strategies and a manual with tools for easy reference after you're back on the job. **The training satisfies U.S. Dept. of Transportation reasonable suspicion supervisor training requirements.**

Participant Fee: \$20 (includes training manual)

To Register: Contact Betty Riley, SCOEDD, (541) 884-5593 or betty@scoedd.org.



Jerry Gjesvold has been a consultant and trainer for companies on the west coast since 1983. He is currently Manager of Employer Services with Serenity Lane Health Services, where he has been employed since 1979. Jerry specializes in matters of policy and procedures related to the management of alcohol and other drug problems in business and industry. He is a popular public speaker who weaves his own personal experience of addiction and recovery into his presentations. He has a bachelors degree from the University of Oregon and has done graduate work there in health education. He served for 16 years on the Oregon Governor's Advisory Committee on DUII Legislation.